The Bogen SC1 is a Call Assurance Call-In Switch for use with Quantum Multicom IP systems, providing visual confirmation that a call-in request has been logged with the Quantum system. Pushing the SC1’s momentary rocker switch initiates a request for service to the Quantum system. The Quantum system then acknowledges this request by signaling back to the initiating SC1, which then illuminates its LED annunciator. The LED will remain lit until the call-in is serviced. At the end of the call, the LED will extinguish. The LED will also extinguish if the Quantum system’s call queue containing the station's call request is cleared, or if the station’s call request is individually cleared by the administrative station without responding.

- Designed for use with Quantum Multicom IP systems
- Full request/acknowledge hand shaking between Quantum and SC1 Call-In Switch
- LED Annunciator indicates a logged request for service from Quantum

Quantum will send a separate signal to extinguish the LED at the end of the communication session. Quantum will also extinguish the LED when the system's call queue is cleared, or if the station's call request is individually cleared by the administrative station without a response. It shall be mounted on a brushed aluminum faceplate, 4-1/2" H × 2-3/4" W × 1-1/2" D, with beveled edges. The plate shall have two holes drilled to conform to the position of the tapped holes on the outlet box. Two oval-head machine screws shall be supplied for mounting.